

Would you like to provide us with information about a grievance or a breach of our duty of care with regard to human rights and/or the protection of the environment under the EU Whistleblower Directive, the German Whistleblower Protection Act or the German Supply Chain Due Diligence Act?

We offer our customers, suppliers, employees and all third parties who have obtained information about violations in connection with their professional activities the opportunity to submit a report to us.

You can submit your report to us via the form provided on this page* or by post to the address listed below. The identity of the reporting person and of those persons who are the subject of the report or are otherwise named in the report shall be treated confidentially.

The reporting system must not be used for false accusations. The deliberate reporting of false information is prohibited.

* This form is not intended for reports in connection with orders, products, etc.; please contact the relevant contact persons for this purpose.

Where did the incident occur?

Please indicate where the incident took place, e.g. country, location, affected company/undertaking. Does the matter concern a company of the ZEWOTHERM Group, suppliers, customers, or similar?

What happened?

Please describe the facts of the matter. Please provide details such as date, type of incident, names, etc. where possible.

Does the matter you have described concern one or more of the following categories:

- Personal rights
- Consumer rights
- Human rights (incl. modern slavery and human trafficking)
- Data protection
- Competition law
- Environmental protection
- Product safety
- No, other:

Did you personally witness the incident (or part of it)?

Yes No

Are you personally a victim of the grievance you have reported?

Yes No

Is the health or safety of you or other persons in acute danger?

Yes No

By providing your contact details (e.g. e-mail address, telephone number, etc.) you agree that we may contact you regarding your report and you agree to our [data protection policy](#).

Title Mr Mrs Other

Full name

First name

Surname

E-mail

Telephone number

Address

Street + house no.

Postcode

City/Town

County/State

Country

If you have provided your contact details, you will receive confirmation of receipt of your report within seven days.

If you have any questions or would like to send us a comment or further information, or if you would like to contact us by telephone or in person, you can enter your request in the following field and submit it to us:

Address for submitting reports by post:

Personal/Confidential
ZEWOOTHERM Heating GmbH
Department for Operational and Personal Protection (ABPS)
Konrad-Zuse-Ring 34-41
53424 Remagen